

Human Services Commission Meeting
May 7, 2012

Attendance:

Dee Ann Ryan (Vermilion County Mental Health), Michelle Saddler (Department of Human Services), Richard Calica (Department of Children and Family Services), Ngoan Le (Chicago Community Trust), Shawn Jeffers (Little City Foundation), Wendy DuBoe (United Way), Sharron Matthews (proxy; Department of Health and Family Services), Denver Bitner (Lutheran Social Services of Illinois), Kathy Ryg (Voices for Illinois Children), Gladys Taylor (proxy; Department of Corrections), Delia Coleman (proxy; Donor's Forum), Nancy Shier (Ounce of Prevention), Joe Antolin (Antolin & Associates), Andy Wade (proxy; Metropolitan Family Service), Dave Lowitzki (proxy; SEIU HCII), Jennifer Welch (Chicago Department of Family and Support Services), Nancy Ronquillo (Children's Home and Aid), Eileen Durkin (Community Counseling Centers of Chicago), Maria Pesqueira (Mujeres Latinas), John Holton (Department on Aging), Veronica Cunningham (proxy; Safer Foundation), Michael Gelder (proxy; Governor's Office)

Phone:

Maichle Bacon (Illinois Public Health Association), Greg Pierce (United Power for Action and Justice), Ray Vazquez (YMCA), Michelle Proxy (proxy; ISBE)

1. Ngoan Le welcomed commissioners and attendees and added a budget update to be presented by Michael Gelder of the Governor's Office to the agenda
2. The Commission reviewed the minutes from the March 14, 2012 meeting. The minutes were amended to reflect Commissioner Denver Bitner's presence on the conference call.
3. Commissioner Eileen Durkin provided an update on the Rebalancing workgroup
 - The group has developed a set of guiding principles to be used in their rebalancing work:
 - Choice of living options
 - Transparency and communication
 - Identification of barriers
 - Quality of services and settings
 - Maximize resources
 - Foster meaningful employment
 - Improve service quality and delivery through Workforce Development for community providers and state personnel
 - The group has identified entities and/or representatives of populations that would be beneficial to engage
 - Next steps for the workgroup include information gathering on current Rebalancing efforts taking place throughout the state and outreach to identified entities and/or representatives of populations
4. Commissioner Wendy DuBoe provided an update on the Budgeting for Results workgroup
 - The group is currently looking at metrics to be used in the process, how the metrics are developed, their effectiveness in measuring desired results, and how the evaluation

process impacts service providers. It would be helpful to get feedback from providers and funders.

- The workgroup has been discussing how to select best practice outcomes and looking at some strategic cross departmental outcomes and how these measurements can/will be collected
- The group is also considering how the costs of implementing the measurement processes may limit the numbers that providers are able to service. There needs to be an assessment of whether service providers have the capacity to incur these costs.
- During the next meeting, the workgroup will go through the BFR strategic plan and identify next steps
- The next BFR workgroup meeting will be June 6

Joe Antolin mentioned his concern that fewer people will be served after new measurement processes are imposed on providers.

Michael Gelder mentioned that the new measurement processes need to be integrated into agencies' operational planning

Director Saddler commented that the State needs the provider community to make recommendations about this process

Maria Pesqueria recommended having a discussion about what providers are already doing within specific outcome areas and make recommendations from there

5. Commissioner Kathy Ryg provided an update on the Rationalizing Services Delivery workgroup
 - The workgroup created two sub-workgroups; Program Reorganization and Children's Behavioral Health
 - The Program Reorganization sub-workgroup has been reviewing past and current proposals on the reorganization of human service programs; recommendations made by the Human Service Commission in its April 21, 2011 report and State Representative Gabel's bill on reorganizing maternal and child health programs
 - Public Health would like more input on issues related to maternal and child health
 - An agenda item will be added for the next meeting of the sub-workgroup on how/if the Human Services Commission can advise IDPH and DHS on the reorganizing maternal and child health programs proposed in Representative Gabel's legislation
 - The Children's Behavioral Health sub-workgroup has been examining the complexities of the delivery system for children and Early Periodic Screening, Diagnosis, and Treatment (EPSDT) for youth
 - The group identified gaps in the delivery system and best practices from other states

6. Michael Gelder of the Governor's Office provided an update on the proposed budget cuts and appropriations work
 - The implications of this budget not passing were discussed, providers were urged to remain engaged and ensure that others, such as the legislature, remain engaged and educated on potential outcomes if the proposed budget does not pass.
 - The governor proposed a budget at the end of February. The Governor's budget offers significant cuts in order to live within the appropriation numbers.
 - The House passed a revenue estimate and has given figures to the appropriation committees for review. The House has \$700 million less in its appropriation figure
 - The \$700 million cut will be increased by whatever the difference is between achieved Medicaid cuts and the \$2.7 billion goal.
7. Jack Kaplan of United Way provided an update on the status of Senate Bill 278
 - SB 278, also known as the Human Services Act, codifies the Human Services Commission into law
 - Passed unanimously in the Senate
 - Passed House executive committee
 - SB 278 is currently in its second reading in the House and will most likely be presented for a vote prior to the end of Session
 - The Governor's Office has expressed its opposition to the SB 278 because it feels that there is an overabundance in advisory groups and the work being carried out by the state agency directors may get drowned out by all of these groups
8. Michael Koetting of the Department of Healthcare and Family Services presented an overview of the Integrated Eligibility System (IES)
 - The system will replace the COBOL based system currently being used and will serve two primary functions: eligibility determination for, initially, medical programs, Illinois Health Benefits Exchanges, SNAP and TANF, and account management functions for Medical, SNAP and TANF (at outset, may add others)
 - Proposals from vendors were due May 7th and the current timeline is to have a vendor on the ground by August, eligibility determination in place by October 2013, and account management in place by October 2015
 - By October 2013, IES will cover TANF, SNAP, and Childcare
9. The next full Hyman Services Commission meeting is scheduled for July 11, 2012, 9-12pm, JRTC Room 9-040

Meeting adjourned